



RALEXILA

NATIONAL REGISTERS OF ADULT LEARNING
TO SUPPORT THE IMPLEMENTATION
OF INDIVIDUAL LEARNING ACCOUNTS

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NATIONAL REGISTRIES OF ADULT LEARNING AND EDUCATION TO SUPPORT THE DEPLOYMENT OF
INDIVIDUAL LEARNING ACCOUNTS

WP3 - Co-design workshop - Definition of systems requirements and information model

30 September 2024 14.00 CEST to 1 October 2024 17.30 CEST

Registration: <https://forms.gle/CX3pJ2Uhdn5V6PpV9>

Location (face to face participants only): Ljubljana, Slovenia

Online meeting: *(online room information to be shared closer to date)*

Participants

- Partners project team, representatives of national participants, core experts – Face to face
- Associated partners, other representatives of partners and national participants, Advisory Panel members - Online

Target audience

- Adult learning providers - decision making personnel (high-level)
- ILA experts
- National/regional authorities
- QA agencies / Accreditation bodies
- Technology/Data experts

Workshop Objective

Collaboratively define the main system requirements and information model for the National Registries for Adult Learning and Education (ALE), ensuring interoperability with European systems and integration of Individual Learning Accounts (ILAs).

Design thinking methodology

Our Design Thinking methodology is user-centred and focuses on understanding user needs and ideating solutions. This workshop will guide participants through the first phase of the Design Thinking process to collaboratively develop comprehensive and user-friendly system requirements and information models for ALE registries.



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Agenda

Day 1 - Monday 30 September		
13.30	Registration	Welcome coffee and registration
14.00 15.00	Opening Remarks & Ice-Breaker	<ul style="list-style-type: none"> • Welcome • Introduction to Objectives and agenda • Expected learning outcomes (Understanding broad requirements and user requirements) • Ice-Breaker
15.00 16.20	Overview of National ALE registries	<ul style="list-style-type: none"> • Current state of ALE registries based on the research analysis • Goals and ambitions for interoperability and integrating ILAs into ALEs
16.20 16.40	Coffee break	
16.40 18.00	Main User Flow → Define - Articulate Problem	<ul style="list-style-type: none"> • Participants will map out the current journey of users interacting with ALE registries from different perspectives • Problem statements about general user-flow (gaps, critical phases, prioritisation)
18.00 18.30	Networking Session	Guided question to discuss insights from the day and build meaningful connections amongst participants
19.30	Dinner in town	<i>For face to face participants who have registered their interest</i>
Day2 - Tuesday 1 October		
9.30 10.00	Opening	<ul style="list-style-type: none"> • Welcome • Introduction to Objectives and agenda for the day • Interactive activity to Recap Day 1
10.00 11.30	User engagement and accessibility	<ul style="list-style-type: none"> • Identify problem statements for user engagement scenarios, including accessibility and usability aspects • Best practices for user engagement • Strategies for engaging users to provide feedback
11.30 11.50	Coffee break	
11.50 13.00	Privacy and Security	<ul style="list-style-type: none"> • Identify problem statements for privacy and security, also in relation the user engagement scenarios • Best practices for protecting user data and compliance with privacy regulations



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		<ul style="list-style-type: none"> ● Adapt users feedback strategies based on privacy aspects
13.00	Lunch	
14.00 16.00	Provider Information and Quality Assurance	<p>Problem Statements - Develop clear problem statements based on the insights from the definition phase, focusing on key issues to address, such as:</p> <ul style="list-style-type: none"> ● Explore essential information required from ALE providers (data) and data collection processes and standards ● Quality Assurance indicators and expression of QA indicators in registries and relation with accessibility of information ● How to ensure credibility and accountability of the information
16.00 16.15	Coffee break	
16.15 17.15	Summarising Key Findings and Next Steps	<ul style="list-style-type: none"> ● Summarise key findings ● Draft System requirements and define Use Case Scenarios
17.15 17.30	Closing Remarks and Farewell	<ul style="list-style-type: none"> ● Present project timeline and outline and discuss next steps ● Save the date for next workshops (online and in Brussels) ● Closing remarks ● Farewell for workshops participants

Topics to be covered during following WP3 workshops (online and in Brussels):

- Cost, Funding, and Career Links
- Target Audience and Learning Outcomes
- Integration of the registry into the Individual Learning Accounts (ILAs) systems
- Access and Usability of ALE Programmes